



## Positive Experiences from Telehealth Users

**"Extremely convenient and useful.** I was suffering severe pain and after seeing my GP initially in person, she was able to consult with me every day through **Telehealth** from the comfort of my own home when I was experiencing debilitating symptoms, and was able to advise me of further steps to take without me having to go anywhere."



**"Telehealth** for scripts **has been amazing** - saving time and money and reducing risks for chronically ill people in busy GP waiting rooms. As someone who takes medications regularly, it is so helpful to be able to access this service, and I hope it becomes the norm as we move forward."



"Every opportunity I have I will be using **Telehealth** for my mother, daughter and myself. **I save a lot of time** by not having to collect and drive my mother and daughter to the GP, and sometimes having to sit in a waiting room for up to an hour. **Telehealth is fantastic.**"

"I found our **Telehealth** experience to be **extremely satisfactory**. I was able to do it from home so therefore was not required to take two children to the GP or find a babysitter. It was especially helpful for us living regionally as well."

"I have had two GP appointments, a mental health care plan and a psychologist appointment via **Telehealth**. All of these have been **AMAZING**. I am so grateful for the service as it means I do not have to put myself at risk in public as I am immunosuppressed with advanced lung disease. I hope the service remains as living with a chronic condition is not easy."



**"It was great** not having to leave home and be concerned about illness post visit. My son was able to be himself. At hospital visits he can become quite anxious."

"My Heart Kid had a physio appointment which was done via **Telehealth** and **I found it great**. It worked well for us as we were able to stay at home meaning my little girl was calmer and better able to do the exercises"

"It's a miracle to be able to connect with my pain management specialists and health professionals via **Telehealth**, since when bedridden it is almost impossible to attend weekly. I can now access regular appointments via **Telehealth** and wish we had this service for the disabled sooner! **Please keep it in place!**"

"Respiratory support appointment went through **Telehealth**. Very convenient being able to do this **in the comfort of our own home** and not having to travel to the hospital (approx. 45min away) plus not having to worry about parking was great."



**For your next GP appointment ask for a  
Telehealth GP appointment.**